



# Tramom Co-operative Savings & Credit Society Limited

Dynamic Building, Opposite Changamwe Social Hall, Next to Methodist Church- Changamwe Old Mombasa- Nairobi Road  
P.O. Box 93008-80102 Mombasa Kenya Tel: 041 2002737/0700 422 388  
Email: [info@tramomsacco.com](mailto:info@tramomsacco.com) Website: [www.tramomsacco.com](http://www.tramomsacco.com)

## TRAMOM SACCO ONLINE (SELF) SERVICE(S) APPLICATION FORM

Subject to the Co-operative Act (Cap 490), the Co-operative societies rules and the By-law of the society, I hereby tender my application for Membership details amendment of the society and give herewith the following details: -

### a) 1. PERSONAL DETAILS

Full Name.....Member No.....

DOB.....ID/PP No.....

Mobile No: .....Email:.....

### b) 2. ONLINE SERVICE ENROLLING

Tick appropriately; Mobile App  USSD (\*210\*10#)  OTHER.....

#### Member Declaration

I, Mr/Mrs/Miss.....Member No.....

do hereby commit that the Mobile number provided above will act as my **Primary Mobile Number** which will serve both as link to online service(s) offered by TRAMOM SACCO LTD and also a channel of communication i.e. subscription to TRAMOMSACCO alert(s) service.

I understand that my instructions will be effected by TRAMOM SACCO LTD and that TRAMOM SACCO LTD reserves the right to recover any outstanding Mobile loans/charges including subscription charges from the member deposit held by TRAMOM SACCO LTD, or recover the same directly from me if there is insufficient funds held as member deposit.

(For online Mobile payment, Safaricom M-Pesa is the only available payment service now)

Date..... Sign.....

### c) 3. OFFICE USE ONLY

Application status: Accepted  Pending  Rejected

Reasons for rejections if any.....

Sacco staff Name..... Signature.....

d) **4. TERMS AND CONDITIONS**

1. **LOANS** - TRAMOM SACCO LTD *will be advancing short term loan(s) to any member who have signed this document and meets the minimum threshold of short term loan(s) and whenever such will be the case, the member is required to make remittance(s) of clearing the same within the provided period of each product along with interest thereof in line with the policies of the society.*
2. **SERVICES**- *By signing this document, the above member agrees to the terms and conditions of any service(s) at the time of access on the online platform(s) i.e. Mobile App, USSD, Members Portal etc.*
3. **PRIVACY POLICY**
  - TRAMOM SACCO LTD *always endeavour to protect personal data and privacy of its members when you use our service(s).*
  - *Every member who uses our service(s) must follow any policy made available to them (Member(s)) within the service(s) and **DON'T MISUSE OUR SERVICE.***
  - *A member using this service(s) member(s) is required to maintain privacy against unauthorised access to access codes which may be used to commit further offences.*
  - *A member should not share any access code(s) and or PIN to the online service(s).*
4. **REPORTING** - *A member is required to report any fraudulent activity happening on any of the service platforms to TRAMOM SACCO LTD via the provided channels of communication.*
5. **TERMINATION OF SERVICE**- *A member who wants to terminate this service is required to visit any of our office(s) in person and fill termination form.*

**Terms & conditions declaration**

I, Mr/Mrs/Miss..... Member No.....

confirm that I have read and understood the terms & conditions provided.

Date..... Sign.....

**(Dully fill this form and attach ID Copy)**